

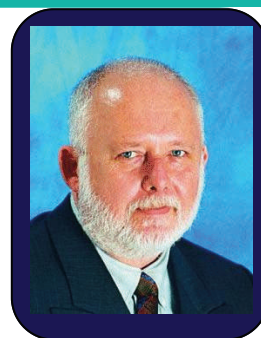


January 2010

Global Flipchart

**Member of the Month
January 2010**

**Jon Jenkins
Groningen, The Netherlands**



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GFC: What is your name?

Jon Jenkins

GFC: Where are you located?

I live in Groningen. It is a city of some 185,000 people in the northeast of The Netherlands.

GFC: How long have you been a member of IAF?

I am not sure exactly but I was at the first IAF Conference in Europe. It was held in the Fall of 1995 in Ede, The Netherlands. I have been pretty active in the IAF. I was on the Board for Communications and Publications where I started the Global Flipchart, the IAF Methods Database, the book series, the new website and other things all with the help of many others.

GFC: Tell us a little about the organization you work for...What is its name?

Hanze University of Applied Sciences, Groningen. I also have a company along with my wife, Maureen Jenkins. It is called

Imaginal Training.

GFC: What does it do?

This is a second tier university that offers Bachelors and Masters degrees. There are 25,000 students both Dutch and Foreign and some 2300 employees. The University has some 21 schools offering degrees in things like Nursing, Health Care, Sports Studies, Business Management and Architecture.

GFC: What is your job within the organization?

My School is the School of Communications and Media and my department is Intercultural Communications. I teach in two areas, Intercultural Communications and Facilitation. In a year I teach about classes in Intercultural communication and 6 courses of Facilitation. We are developing a Masters in International Communications where I will teach facilitation. I am also preparing a Minor in Facilitation. I

also work with Imaginal Training which has me volunteering to work on the IAF Methods Database.

GFC: How do you use facilitation in your line of work?

I do some internal facilitation for the Hanze University and through Imaginal Training I facilitate events.

GFC: Share a recent facilitation experience – what did you do, with whom did you do it?

My Department is in the process of developing a Masters of International Communications. This involves six universities from Bulgaria, Hungary, Italy, UK, The Netherlands and Lithuania. I was asked to facilitate a two day workshop where representatives of the six universities had to create a shared approach to curriculum and organization for the Program. Differences in expectations, national laws, approaches to

education, and cultures presented a number of issues.

We began with Postcards. an Ice Breaker. We then had reports from each of the schools about progress made so far. We then split between the Organizational group and the Curriculum group and I led the Organizational group.

A draft financial plan was presented and a list of issues was created. The big issue was between the head one the delegations and the head of the consortium. They differed about how students would perceive the value of the different Universities courses; Western European courses would be seen as better than Eastern European courses. The two began repeating themselves. I suggested to the head of the consortium that she was offering the same argument over and over. I said what the argument was. I said the same thing to the Bulgarian. I then suggested that if we don't find a way to come to an agreement we would not be able to finish the plan. The group decided the best way to move forward was to assume that students would attend each of the schools in equal numbers and the consortium would review this issue in a year after some experience.

GFC: If you could share one thing you've learned with other facilitators around the world, what would it be?

Many and perhaps most facilitators seem to be primarily interested in acquiring new methods for leading meetings, etc. This is understandable. Many methods have a short shelf life. A brainstorming technique the second, third, or fourth time with a group becomes tedious and so new methods need to be found. I feel the real issue has to do with the attitude of the facilitator. New methods are needed the internal state of the facilitator is far more important.

GFC: Thank you Jon! The IAF values your membership.

News from the Professional Development front

Greetings and Happy New Year! I would like to take this opportunity to provide an update on our certification and re-certification programs.

IAF Certified™ Professional Facilitator Program

In 2009, we held seven certification events. Of the 72 candidates assessed, 54 were successful in earning the IAF Certified™ Professional Facilitator designation. The 54 new CPFs represent 18 countries.

We now have 721 facilitators representing more than 42 countries who have earned the CPF designation since the program's inception. Congratulations again to all who took part in the 2009 events!

CPF Re-Certification Program Update

The Re-Certification Program was launched in April 2009. Of the CPFs holding current membership in the IAF who were eligible for re-certification in 2009, I am pleased to announce that 89% submitted an application. We are in the process of wrapping up the 2009 re-certification effort and are already looking forward to the 2010 re-certification process.

I would like to thank everyone who helped make this first year's process such a success – the candidates, the assessors, and especially Beatrice Corley of Peggy Bushee Services.

There are 60 (47 current IAF members and 13 former IAF members) who were

originally certified in 2006 and are eligible for re-certification in 2010. For those CPFs certified in 2006, look for an announcement in the early part of the second quarter that will include the application documentation and all the necessary instructions along with deadlines for application submission. Please remember, in order to use the CPF designation, we all must be current members of the IAF in good standing.

Lindsay Wilson, Director of Certification Operations, has been planning the 2010 certification events for many months now. Here is a list of some of the events planned for 2010:

Location	Date
Rossum (The Netherlands) – <i>in</i>	February 11
Singapore	March 8 or 9
Chicago	April 20 & 21
Rossum (The Netherlands) – <i>in</i>	June 17
SE Asia – Seoul, Korea	August 23 & 24
South Africa	October 5
Tasmania	November 22 or 23

Several more events are being discussed for the UK, Canada, Istanbul, Barbados, Kennesaw, Georgia, and Hartford, Connecticut. For a complete and most up-to-date list of certification events, always check the IAF website at iaf-world.org and click on the certification tab.

As you can see, there are a number of activities well under way to make 2010 another great year! If you should have any questions about Professional Development please contact Michael Spivey, Director of Professional Development at prof.dev@iaf-world.org or Lindsay Wilson, Director of Certification Operations at lindsay.a.wilson@hotmail.co.uk.

Article Submitted by: Michael S. Spivey, IAF Director of Professional Development
January 2010

Method of the Month Organization's History

The Method of the Month is a monthly feature of the Global FlipChart. Each month a method will be highlighted and links will be made to relevant sites.

Title:
Organization's History

Intent:
To capture an organization's history especially the verbal parts of it.

Procedures:
Pre-Work Required:
The timeline needs to be put up before hand. An announcement is made to the whole group asking them to participate in the project by filling in activities and dates of

significant events.

Steps:

1. Obtain the end roll of a newsprint roll.
2. Run the newsprint around the wall of a hall way that is used by many people so that it is a supersize flip chart.
3. Leave some markers nearby.
4. Put up a logarithmic scale of dates from the time the organization was created. 1890 1910 1930 1950 1960 1970 1980 1985 1990 1995 1996 1997 1998 1999 2000
5. Put in some key dates - the organization was founded, the date the last Chairperson or President arrived etc in a logarithmic scale (There will be less events to recall from the very early days, more from more recent times.)
6. Write the dates at the top of the roll, spaced around the wall.
7. Ask people to write any event they recall under the year. Ask people to add dates and events when they pass the hall. Put up a sign to remind them.
8. You will need to spend a few hours with a handful of volunteers to assemble some dates in advance. Send out reminders using internal communications tools to explain the process.
9. Leave it up for two weeks.
10. Have an assembly of about an hour to debrief.
11. Have a few volunteers to turn the record into an almanac.

Materials needed:

Roll of butcher paper or newsprint, markers.

References:

From: John Sleigh [mailto:john@johnsleigh.com.au],
Sent: 03 March 2005 12:07
To: GRP-FACL@LISTSERV.ALBANY.EDU

Do you have a method you would like to share with readers of the IAF Global FlipChart? If so please send a description of the method to editor@iaf-methods.org

The IAF Methods Database is run as an independent organization under agreement between the IAF and the IAF Methods Database. If you have any questions about the Database, please contact editor@iaf-methods.org

Are you the next Global Flipchart Editor?

Would you like to get more involved in the International Association of Facilitators? We are looking for someone with editing and writing skills to take over as Editor of the Global Flipchart. Responsibilities include the collection of articles, and other information from the various IAF groups and perhaps write your own articles from time to time. No need to worry about the actual formatting of the Flipchart, just editing of what others provide!

Please send your name to: globalflipchart@iaf-world.org.

UPCOMING IAF EVENTS

Conferences

20 - 25 April 2010 - North America
Chicago, IL, USA

22 November 2010 - Australia
Hobart, Tasmania

Certification Events

11 February 2010 - Certification Event
Netherlands

8 - 9 March 2010 - Asia
Orchid Country Club, Singapore

20 - 21 April 2010 - North America
Chicago, Illinois

17 June 2010 - Certification Event
Netherlands

23 September - Certification Event
Netherlands

5 October 2010 - Africa
South Africa

22 - 23 November 2010 - Australia
Hobart, Tasmania

Welcome New IAF Members!

We extend a warm welcome to our colleagues from around the world who joined or returned to IAF from December 11th through January 10th. (We only list those members who have chosen to be listed in our online membership directory. If you are concerned about having been included in this list, please contact the office via email at office@iaf-world.org).

Current Membership from 70 countries: 1238±

Angola

Franklin Mendes, Cabinda

Australia

Sonya Bubnij, Mortdale

Canada

Aggie Brockman, Yellowknife, NT
 Barb Sweezey, Ottawa, ON
 Ellen Melis, Ottawa, ON
 Erica Snippe-Juurakko, Thunder Bay, ON
 Kimberly Kiyawasew, Calgary, AB
 Marnie Kloppenburg, Arva, ON
 Paul Yardley, Calgary, AB

Mexico

Luis Mourey, México

Netherlands

Paul Manders, Rossum

New Zealand

Peter Lawless, Nelson

Singapore

Jansen Chua Kim Guan

Syrian Arab Republic

Bayhas Al Sawady, Damascus

United Kingdom

Margit Leibhart, London

United States

Barbara Cohen, Chicago, IL
 Bruce Whitman, St. Johns, FL
 Cherly Yuen, La Grange Park, IL
 Dirk Hugget, Bismark, ND
 Gerald Haman, Chicago, IL
 Irina Fursman, Maplewood, MN
 John Cassel, Lombard, IL
 Linda Thomas, Lake Dallas, IL
 Lora Reed, Virginia Beach, VA
 Margaret Sullivan, Northbrook, IL
 Meg Kinghorn, Takoma Park, MD
 Patrick McGaughey, Coeur d'Alene, ID
 Sarah Scala, Kohler, WI
 Shafron Williams, Virginia Beach, VA
 Silvia Gaffney, Scottsdale, AZ
 Thomas Feldpausch, LeMars, IA